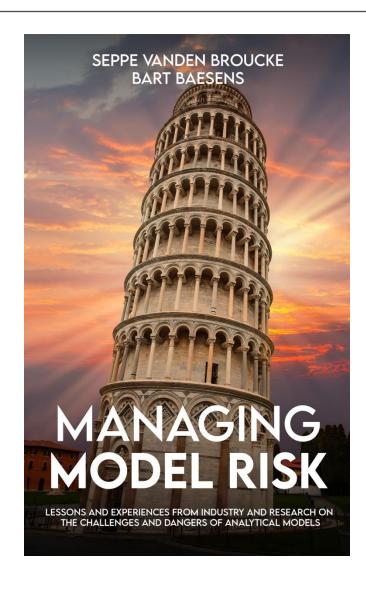
# Managing Model Risk

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### Book



## Setting the Stage

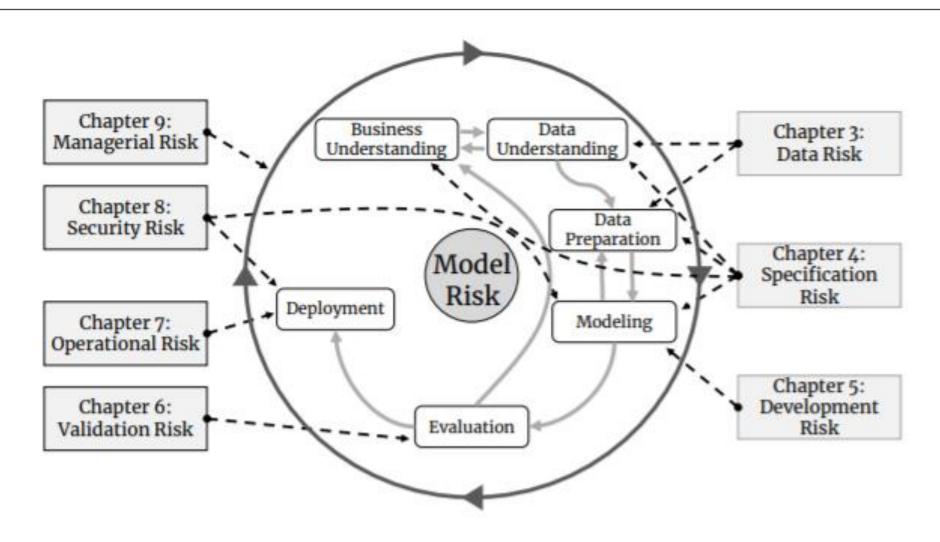
#### • FICO (2021)

- 65% of companies cannot explain how specific AI model decisions or predictions are made
- 73% have struggled to get executive support for prioritizing AI ethics
- Only 20% actively monitor their models in production
- 30% of organizations report an increase in adversarial and other attacks against their model

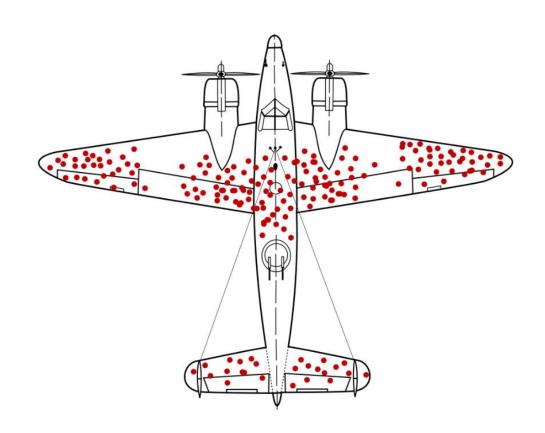
#### Model Risk

 "Model risk is the risk of expected or unexpected loss resulting from the inadequate development or usage of analytical models across all business units and activities of the company."

#### Model Risk



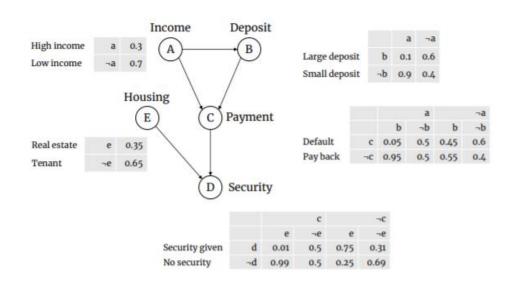
#### Data Risk: Data Bias



Every sample is biased!

#### Data Risk: Lack of Predictive Power

- Gather more data
  - external data, unstructured data, ...
- Feature engineering
  - Yeo-Johnson
- Domain expertise
  - Bayesian networks



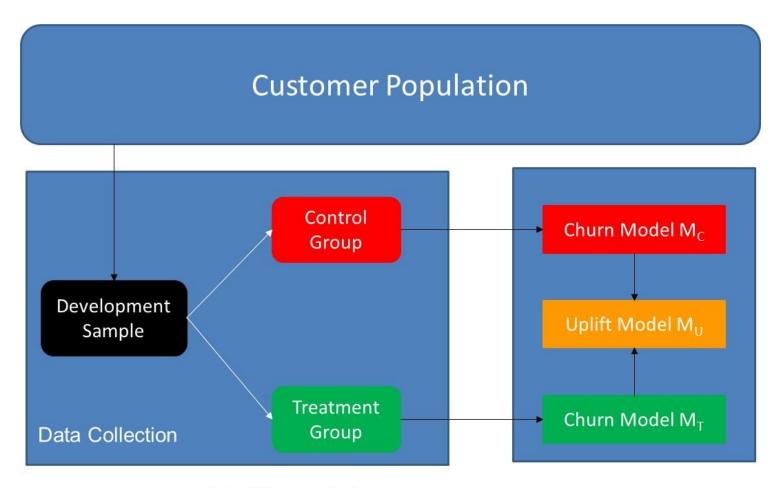
#### Specification Risk: Incorrect Target Definition

Customer Lifetime Value (CLV)

$$-CLV = \sum_{t=1}^{T} \frac{(R_t - C_t)s_t}{(1+d)^t}$$

- Fraud detection
  - Suspicion based
- Credit Risk Modeling
  - 90 days in payment arrears

# Specification Risk: Uplift modeling



Uplift model  $M_U = M_T - M_C$ 

## Specification Risk: Uplift modeling

Customer	Age	RFM	 Treatment	Churn
Bart	40	221	1	1
Laura	32	551	1	0
Victor	28	243	0	0
Sophie	54	324	0	1

- Lo (2002)
- $p(y = 1 | x_1, ..., x_k, t) =$   $\frac{1}{1 + e^{-(\beta_0 + \beta_1 x_1 + \dots + \beta_k x_k + \beta_{k+1} x_1 t + \dots + \beta_{k+k} x_k t + \beta_{k+k+1} t)}$

### Specification Risk: Multicollinearity

- Regression coefficients will be highly unstable and dependent upon other predictors
- Standard errors will become inflated
  - wide confidence intervals and inflated p-values
- Complicates interpretation
  - impact of variable spread across multiple correlated variables
- Performance driven perspective

### Development Risk

- Citizen data scientist
  - ~citizen virologist
- Data leakage
  - Chinese wall between train/test set
- Assumptions
  - Only seldom satisfied

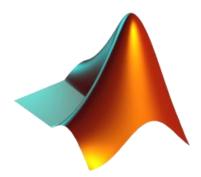
### Development Risk

- Technological myopia
  - NoSQL, deep learning
- Programming errors
- Open source versus commercial software









#### Validation Risk

- Unexpected signs
- Wrong evaluation metrics
  - Profit driven versus statistical evaluation (AUC, lift, ...)
  - Höppner S., Stripling E., Baesens B., vanden Broucke S.,
    Verdonck T., Profit Driven Decision Trees for Churn
    Prediction, European Journal of Operational Research,
    2020.
- Do complex models still make sense?
- Model auditing

### Security Risk

- Model outsmarting
  - fraud detection
- Model exfiltration
  - model theft
- Denial of Prediction (DoP) attacks
  - Overload analytical model to make it crash

## Managerial Risk

- Transition risk
- Model governance
- Waste of analytics

### Managerial Risk

- Regulation risk
  - GDPR
- Model ethics
  - E.g., call detail records data (CDR) data for credit scoring?
- Climate change and ecological risk
  - Credit risk
  - Weather forecasting
  - Large carbon emission models (e.g., deep learning)

#### Conclusion

- Not possible to eradicate all model risk
- Qualify model risk as good as possible
- Develop coping mechanisms

### More info?

